



Virtual Benefits Fair Frequently Asked Questions (FAQs)

October 2025

Q1. What is a Virtual Benefits Fair and what can I do?

A1. A virtual benefits fair is an interactive, online event where you can visit different vendor booths, watch videos, attend live presentations, and learn more about the 2026 Fiserv benefit plans.

Q2. When will the Virtual Benefits Fair take place?

A2. The Virtual Benefits Fair begins October 13 and runs through December 31, 2024.

Q3. How do I access the Virtual Benefits Fair?

A3. You can access the Virtual Benefits Fair from your computer, tablet or personal smartphone at fiserv.vfairs.com.

Q4. Who can attend the Virtual Benefits Fair?

A4. The Virtual Benefits Fair is open to all associates and spouses.

Q5. Do I need to register to attend the Virtual Benefits Fair?

A5. Registration is not required. You will simply go to fiserv.vfairs.com, select 'Click to Enter', input your name and select participant type to join the Virtual Benefits Fair.

Q6. Do I need to attend the Virtual Benefits Fair at a scheduled time?

A6. No, you can attend the Virtual Benefits fair at any time, however, if you wish to attend a live presentation, be sure to access the site a few minutes prior to the presentation beginning.

Q7. Will there be on-site benefits meetings this year?

A7. On-site benefit meetings will not be held this year, but you can attend virtual presentations to learn more about Fiserv benefit plan offerings before Annual Enrollment begins.

Q8. Can I earn Fuel Your Life points for attending the Virtual Benefits Fair?

A8. Yes. After attending the fair, log into the Fuel Your Life platform to record your participation.

Q9. Are there webinar presentations to attend?

A9. Yes, you can check out the schedule of events on the home page or in the Auditorium at the Virtual Benefits Fair. Be sure to add the meetings to your calendar!

Q10. What is the Resource Bag and how do I use it?

A10. You can add documents from the vendor booths to your Resource Bag to view, print or email to yourself, for a later date.