

The Tapestry of Aging

Threads of
Connection
& Well-being

In-Person Attendee
FAQs





Healthy Aging Alberta, in partnership with The Alberta Association of Gerontology and the Alberta Elder Abuse Awareness Council, are pleased to have you join us as a valued contributor.

The provincial, hybrid Summit is an opportunity for seniors-serving organizations and other sectors to connect, collaborate, and exchange ideas—working together to make Alberta one of the best places to grow older.

About the Summit Theme:

The Tapestry of Aging: Threads of Connection and Well-being celebrates our shared vision of well-being for older adults, weaving together the vibrant stories, experiences, and collective efforts that define Alberta's seniors-serving sector and the communities we support. The Tapestry metaphor emphasizes these key elements we hope to reflect throughout the event:

- A Tapestry of Connection
- Honoring Diversity in Aging
- Collaboration as Craftsmanship
- Equity and Inclusion in Focus
- Well-Being as a Shared Vision
- Stories Woven Together

GENERAL EVENT FAQS

Where is the Summit?

- The 2025 Healthy Aging Alberta Summit will be hosted at the [Delta Hotels Edmonton South Conference Centre](#) in Edmonton, Alberta, at 4404 Gateway Blvd NW.

Where do I check in for my room at the hotel?

- If you are staying at the hotel, please check in at the main desk when you arrive.

Where do I check in or register for the Summit?

- There will be a table at the front entrance of the Delta Hotels Edmonton South Conference Centre to check in and receive your name tag and lanyard. Registration will be open from 1:00 - 5:00 p.m. on October 6 and from 7:30 a.m. on October 7.



What rooms are being used?

- **Main stage Summit sessions** will take place in the Main Ballroom
- **Breakouts:** Hosted in the Main Ballroom (Empire, Imperial/Royal rooms), on the 2nd floor (Calgary, Edmonton rooms), and at the Top of the Inn
- **Experiences:** Red Deer and Medicine Hat rooms will have additional activations with Indigenous ceremony and Men's Sheds experiences
- **Photo Booth:** We will have a special photo booth, sponsored by Infinity Healthcare, on the 2nd floor in the Canmore room
- **Poster Hall:** This will be on the 2nd floor in the Glacier Gallery. You will also be able to view posters on the Vfairs app or the web platform in the virtual poster halls
- **Quiet Room:** Restaurant 4404 is set up as a quiet room for attendees to get away, meet, and check emails
- **Prayer Room:** This will be on the 2nd floor in the Grande Prairie room for meditation or prayer
- **Washrooms:** Gender-neutral washrooms and accessible washrooms will be available on the 1st and 2nd floors. Please look for signage

I have dietary restrictions

- If you told us about your dietary needs when you registered, we have you covered! If you didn't, we will have various dietary options available at mealtimes.

SUMMIT APP

How do I navigate the Summit?

- Download the Vfairs app, available on Apple iOS and Android, to navigate the Summit, scan exhibitor booths and attendee's badges, register for breakout sessions, view resources, and more.

How do I change my password?

- Before you sign in, you can enter your email and click forgot password*.
 - *Passwords for the app and the browser are the same.

How do I change my profile picture?

- In the top right corner of the web browser, you will see your name. When you hover over this, you will see an option to update your picture.
- In the Vfairs app, you can click the menu on the bottom right. At the top of the screen, is your profile. When you view your profile, this will also allow you to edit your contact card.



How can I share my contact card with others at the summit?

- In the Vfairs app, you will see a QR icon at the bottom middle of the screen. This QR icon allows you to scan other QR codes in the event (exhibitors and attendees) to exchange information.

Where can I find the Sponsors and Exhibitors?

- You can find them in the Exhibitor Hall on the 1st floor Crystal Gallery and Foyer. They will have additional resources in both the Vfairs browser and app. You can email your virtual Swag Bag to yourself at the end of the day or conference. Please make sure to check out these booths!

How can I talk to Exhibitors?

- **Virtual:** In both the Vfairs browser and app, you will notice an Exhibitor Hall. When you enter this space, there are various exhibitors and sponsors. Each digital booth will have resources you can add to your Digital Swag Bag, and an option to talk to booth representatives. Not all booths will have a representative for conversations for the whole conference. If digital booth reps are away from the booth, they will post their active hours in the chat.
- **In-person:** Exhibitors and Sponsors will be active at their booths during the break times.

What is the Leaderboard?

- You can get points for visiting certain places at the Summit, attending sessions, downloading resources and more! Top points for in-person attendees and virtual attendees will get prizes!

How do I get points?

- You can get points for attending sessions, scanning QR codes, interacting with others, checking out resources, completing surveys, etc. Visit the Vfairs app or browser to see the detailed points list and where you fall under the Leaderboard.

My session is full!

- Pre-registration for sessions begins September 22. Download the Vfairs app or use the browser. Visit **Sessions** to view the agenda and RSVP for **Breakout Sessions** and the **Oct 6 Reception**. If you don't do this, you may risk the room being too full when you are at the event and miss out!

EMERGENCY AND ACCESSIBILITY

In the event of an emergency evacuation, where is the muster point?

- If an evacuation is required at any point during the Summit, attendees are asked to assemble in the parking lot. Emergency exits will be reviewed as part of the introductory remarks each day of the Summit.

Venue Accessibility Details:

- The venue and washrooms are accessible for people with mobility issues
- There is an accessible front entrance for passenger drop-off
- The main entrance has an automatic double door
- The plenary room has a double door (propped open during breaks)
- All room entrances are at least 32 inches in width
- Elevators are available to access other floors
- Gender-neutral and accessible washrooms are available on the 1st and 2nd floors
- Breakout session rooms can be configured to accommodate wheelchairs and assistance animals – please connect with us by September 30 at 12:00 p.m. to request this and to let us know if you need specific mobility accommodations so we can ensure you have the most rewarding experience
- A public access quiet room will be provided for attendees if they need some quiet space

POST EVENT

What if I missed a session?

- We are recording all sessions and will post them after the event. We will send an email to attendees when the session recordings are ready to be viewed.

How long do I have to access this content?

- This Vfairs event will remain active for three months after the conference. Please make sure to watch your sessions and download content before it is deactivated. We will send a reminder email closer to the end date to remind you.

Questions? Email us at Summit@healthyagingalberta.ca

WE LOOK FORWARD TO CONNECTING!



FAQS IN-PERSON