



# FREQUENTLY ASKED QUESTIONS

2026 WV WIC VIRTUAL  
TRAINING CONFERENCE

FEBRUARY 10-12, 2026

## Q: On what type of device can I attend the conference?

**A:** You can sign in to the conference on any device. A device with a larger screen like a laptop or PC will have a better view than a tablet or phone.

## Q: Do I need to download or install any software to be able to attend this event?

**A:** No. You do not need to download or install any software to participate. You only need to have access to the internet.

## Q: Is a webcam required?

**A:** No. Some exhibitors may have the ability to request a video chat, it is not required in order to participate.

## Q: How do I login the day of the event?

**A:** Your login information is the email address and password you provided during registration.

## Q: Do I need to subscribe to a video platform to attend the conference?

**A:** No. The conference platform will use Zoom. You do not need to subscribe to these platforms to attend an event unless you use your phone to view it. If you view it on your phone, you **will** need to subscribe.

## Q: Can our agency register for the conference - and we can all watch together?

**A:** Each attendee needs to have their own login information for the conference. The login allows each attendee to enter sessions and meeting rooms, tracks their participation in all activities, allows them to network and interact with vendors at the tradeshow, and is also used for CEU verification purposes.

## Q: Who do I contact if I have troubleshooting issues on day-of?

**A:** Send an email to [jenny@terzettocreative.com](mailto:jenny@terzettocreative.com) for any technical assistance.

## Q: Where will the event be held?

**A:** This is an online event. You do not have to travel to any specific location. You can participate anywhere that you have internet access. The event is accessible from desktop, mobile and tablet devices.

## Q: What can I do at a virtual event?

- Attend sessions
- Learn about exhibitors
- Interact with speakers, exhibitors, and attendees
- Explore information in the booths, auditorium, and lounge

## Q: Will I be able to take away information or brochures from the event?

**A:** Yes. Like any physical event, we will have a swag bag for you! You can add documents provided by each exhibitor to your online swag bag and then email them to yourself or share items with friends and colleagues by simply entering their email.





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## Q: Do I need to watch the sessions live or will there be a recording that will enable me to watch it at a more convenient time?

**A:** It is expected that all attendees watch the sessions live as clinics have historically been closed during the conference. However, the sessions will be recorded and shared on the statewide drive at a later date after the conference for all employees to access.

## Q: How many CE units are available?

**A:** All WIC staff will have 12 CEU hours available per policy 11.01 - WIC Staff Training. No additional CEUs will be available for Registered Dietitians through the Commission on Dietetic Registration (CDR). However, for staff members who have IBCLC, CLC or CLS credentials, 7 of the 12 CEUs will be available for CERP credit.

## Q: Can I attend breakout sessions in any track (breastfeeding, nutrition, support)?

**A:** Yes, you can attend a breakout session in any track.

## Q: Do I pre-register for breakout sessions?

**A:** No, you can attend any breakout session you would like once at the conference, but some sessions will have limits on the number of people who can attend, so participants will be encouraged to arrive early to those sessions.

## Q: Do I need to cover any expenses, such as meals, to attend the conference?

**A:** Unless specifically noted in the agenda that a meal or break is sponsored, you will need to cover the costs of any meals, snacks, or breaks through the three days.

## Q: Will accommodations be made for those who have accessibility issues?

**A:** Yes, there will be a question on the registration form asking about accommodations. These will be made when possible.

## Q: What is the dress code?

**A:** You must comply with your local agency's dress code at all conference events. We must abide by state policy which does not allow tank tops, mid-riff bearing shirts or tube tops. Please see Office of Shared Administration Dress Code Policy, 2.7 and 2.10. <https://drive.google.com/file/d/1tSOG3uwCj0sJ3%7CdF369UxmjQvm8%7CGW9c/view>

## Q: What if there is bad weather and I cannot make it into the office during the conference?

**A:** In the off chance there is bad weather, it is expected that all attendees will take their state issued laptops home during the conference so delays in viewing will only be due to power outages.

## Q: Couldn't find what you're looking for?

**A:** If you still have a question that wasn't answered above, all platform related inquiries should be sent to [jenny@terzettocreative.com](mailto:jenny@terzettocreative.com). All other inquiries should be sent to [WVICEvents@gmail.com](mailto:WVICEvents@gmail.com). Someone will get back to you as soon as possible.

